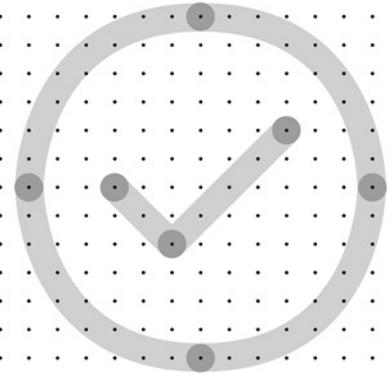




MCS Certificate



MCS INSTALLATION CERTIFICATE NO. MCS-01922541-U

CERTIFICATE VERSION 1

10/04/2024

INSTALLER DETAILS

MCS Certified Installer Company Name and MCS Number
Yorkshire Heat Pumps Ltd (NAP23566)
TSI Consumer Code: RECC
TSI Consumer Code ID: 00070155

INSURANCE BACKED GUARANTEE

IBG Provider: Qualitymark Protection/GDGC

SITE DETAILS

Address: WESTWICK LOCK HOUSE, WESTWICK,
BOROUGHBRIDGE, YORK, YO51 9NH

Supply MPAN: 1591047461286

Commissioning Date: 05/04/2024

INSTALLATION DETAILS

Total Installed Capacity (kW): 15.00
Estimated Annual Generation (kWh): 36139.00
Green Deal Installation: No
Planning Regulations Compliance: Permitting Development Rights
Building Regulations Notification: After The Installation Through A Self
Certification Competent Persons Scheme (CPS)
Installer Project Number: YP879

PRODUCT DETAILS

TECHNOLOGY TYPE: GROUND/WATER SOURCE HEAT PUMP

MCS PRODUCT NUMBER	PRODUCT MANUFACTURER	MCS CERTIFIED PRODUCT NAME	FLOW TEMP	SCOP
011-1W0395_03	Stiebel Eltron	WPE-I 15 H 230 Premium	45	4.71

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CERTIFICATE VERSION 1

10/04/2024

ADDITIONAL DETAILS

Renewable System Designed to Provide:
Space heat and DHW

No. of MCS certs:
1

Alternative Heating System Type:
None (or Default - Portable electric heaters)

Alternative Heating System Fuel Type:
None

Install New at Commissioning:
Yes

SPACE / WATER HEAT

Annual Space Heating Demand:
29667.00

Annual Water Heating Demand:
6473.00

Annual Space Heating Supplied:
29667.00

Annual Water Heating Supplied:
6473.00





Consumer Information Sheet

Congratulations on your MCS certified Installation

Like many people in homes and communities across the UK, you have taken the positive step of having a home-grown energy system installed in your property. What's more, you've chosen to work with an MCS certified Installer.

Who are MCS?

MCS is a mark of quality, ensuring that the products used, and your installation meet the highest standards.

MCS as a quality assurance scheme aims to promote consumer interests by setting out the principles of effective customer service and protection.

Grants and incentives

To promote the uptake of small-scale renewable and low-carbon technologies, there are a range of incentives and grants available.

MCS certification is a route for consumers to access incentives. To find out more please visit:

<https://mcs-certified.com/grants-and-incentives/> or call the MCS Helpdesk.

What to do if things go wrong

Even the very best Installer can sometimes make mistakes. You may have a complaint with the pre-sales process, contractual issues or concerns about the compliance of your MCS certified installation.

If you do have a complaint, you must firstly contact your MCS certified Installer. You should document your communication and give them the opportunity to resolve the issue.

If it isn't adequately resolved, you can then escalate it to us and we will support you with reaching a resolution. To find out more please visit <https://mcs-certified.com/complaints-compliance/>

Handover pack

Your installer should have issued you with a Handover Pack when your system was completed. If you didn't receive this, please ask your installer to provide it.

Useful contacts

The MCS Helpdesk operates to help customers before, during and after the installation of their renewable technology. Call the MCS Helpdesk: 0333 103 8130 or email: hello@mcs-certified.com

The Certification Body who certified your Installer: NAPIT

The Consumer Code that your Installer is registered with: RECC

